

### EXAMINER'S AMENDMENT

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with David Mims on March 18, 2010.

The application has been amended as follows:

#### In the Claims

**Claim 4. (Currently amended)** A method for entitlement management comprising:  
performing by a computer, the steps of:

responsive to a request for a service, determining if a recipient identified in said request is entitled to said service; if said recipient is entitled to said service, delivering said service, wherein said step of determining if said recipient is entitled to said service comprises:

comparing a set of administrator-configurable package profile attributes values associated with a package of services containing said service with corresponding values for said recipient; determining if said service includes a limited number of accesses; and if said service includes a limited number of accesses, decrementing a tracking count associated with the service.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to AMEE A. SHAH whose telephone number is (571)272-8116. The examiner can normally be reached on Monday through Friday.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Jeffrey A. Smith can be reached on 571-272-6763. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Amee A Shah/  
Primary Examiner, Art Unit 3625

AAS  
March 19, 2010